How to Support a Project on CaringCrowd

STEP 1: Welcome! Register to get started

To donate to your favorite cause, create an account by registering. You can find the Register button on the top right of our home screen as seen below.

You will then see a pop-up to create an account as seen below. You must submit the following information in order to have an account: **first name, last name**, a valid **email**, and a new **password**.

**Important note:** You must use a valid email address that you can access so that way in case you forget your password, you can receive further instructions to reset it.
If you already have made an account, please select the log-in tab as seen below and submit the following information: the email that you used to create your account and password that you used to create your account. **Do not create a new account if you already made one.**

![Login Interface](image)

**Forgot password:** If you forgot your password, please click on the ‘Forgot password?’ text. You will then be prompted to submit your email as seen below so that you can reset your password. You can only reset your password by accessing your email, so you need to go to your email account to receive further instructions. These instructions are to reset your password by creating a new one.

![Password Recovery](image)
Once you access your email, you should receive a message prompting you to reset your password as seen below by clicking on the ‘Reset Your Password’ button.

![Reset Your Password button](image)

You will then be taken back to the CaringCrowd website where you will create a new password as seen below.

![Enter new password](image)

Forgot email: If you forgot which email you used, please contact us at help@caringcrowd.org, and we will advise as soon as possible.
STEP 2: Support a Project

After you have signed up for CaringCrowd, you will be directed to your profile page. It is not required to connect to create a Biography, connect to LinkedIn or add a profile photo to support a project so you can immediately click on ‘Support A Project’ in the navigation at the top middle of your screen to get started!

STEP 3: Find your Cause

Once you click on ‘Support A Project’, you will be immediately taken to the projects page. You can find your project by either scrolling through the list or using the filters on the left side of the screen circled below.
Important note: The filter for project status is automatically set to ‘Accepting pledges’ so if you are looking for a project with a different status, check the appropriate boxes as seen below.

STEP 4

Click one of the steps below to proceed

- Make a Pledge
- Send an Honor Card
- Giving Pledging Power
Make a Pledge
After you find your project, click on it to make a pledge. The project’s profile will appear and on the right side of your screen, you can click on the given options or enter your own custom pledge amount as seen below.
Send an Honor Card

1) You can also send an honor card in someone’s name by clicking on ‘Send an Honor card’ as seen below.

2) You will see a pop-up of fun, different cards to send to your recipient in their honor as seen below.
3) Click on your favorite card and then you be able to customize and fill in details to honor your recipient as seen below.

![Send an Honor Card](image)

4) You will then be taken back to the pledge page where you will enter your pledge amount and click on ‘Pledge & send card.’

![You are Creating an Honor Card](image)

*Important note: You can get your pledge matched by Johnson & Johnson if you have “Yes, match my pledge!” checked. This means that Johnson & Johnson will also donate to this project if funds are available at the moment you pledge. Matching formulae and rules may change over time.*
Giving Pledging Power

1) Click on the Gifts tab to access Giving Pledging Power as seen below.

2) Click on ‘Select a Pledging Power Card’ as seen above.

3) You will then be taken to the pop-up window as demonstrated below where you can enter your information and even change the card design to suit your preferences by clicking on the ‘Change Card Design’ button.
STEP 5: Enter your information
After you enter your value and press ‘Pledge Now’ or ‘Pledge & send card’, a pop-up will appear prompting you to fill out your Email and credit card information.

STEP 6: You are done! Thank you! You helped improve world health!
As soon as you pledge, you will receive an email confirmation. Now you can help share to keep the momentum going by clicking on one of the 4 buttons below of your preferred choice!

“Refunds”
Because pledges do not count as donations until the campaign closes and the donations are processed, individual donors can log in to CaringCrowd -> Go to ‘My Contributions’ and delete their pledges whichever was done incorrectly.